Elentra Bulletin for PostMD

Issue #9

The Bulletin is to be distributed broadly to the Residents and Faculty of your program.

Elentra is the electronic platform being used to capture and report on resident assessment in a Competency Based Medical Education (CBME) curriculum. This PostMD Bulletin provides just-in-time news plus tips and tricks relating to Elentra for Program leadership, administrators, faculty and residents. If you have any questions, or comments, please send them to the Elentra Help Desk at: mededhelp.postmd@utoronto.ca

Year-End Reflection

2020 has been quite a challenge, but as we head into the New Year, we would like to reflect on where we have been and where we are headed with regard to CBME assessment and reporting in Elentra and Tableau.

Progress to Date

- In the 2018-19 academic year 4,971 EPA assessments and 2,395 field notes were completed
- In the 2019-20 academic year, even with the impact of COVID-19, 23,807 EPA assessments and 8,933 field notes were completed
- To date (up to and including December 6th, 2020) 52,084 EPA assessments have been completed for new and continuing launch RCPSC programs and 16,899 field notes have been completed in Family Medicine
- Since July 2019 and up to December 8th, 2020 we released 132 Tableau dashboards for CBD Programs' Competency Committee meetings
Since July 2020, the following key changes and features were rolled out in Elentra:

- EPA expiry after 7 days to encourage more prompt completion of assessments
- "Send blank form" option removed to encourage learners to provide more context for EPAs
- Refinements to Overall Entrustment Scale based on user feedback
- On-demand Learner Assessment of Clinical Teachers (LACT) form implemented
- Improvements to processing speed when triggering new assessments and navigating Tasks and Results dashboard

### The Most Frequently Asked Questions of 2020

**Can an expired assessment be reset?**
The expiry was developed in keeping with the principle that workplace-based assessments, such as EPAs, be completed in a timely manner. However, if in an exceptional case (e.g. your Faculty was away when you triggered the assessment) you need the expiry date to be reset, this can be done up to 1 time by emailing the Elentra Helpdesk or your Program Administrator.

**When searching for my assessor on the Initiation Screen, I see two assessors with the same name, how do I know which assessor is the correct one?**
When searching for your assessor, you can hover over their name in the drop-down menu and see their email address. This is a great way to confirm the assessor you are looking for. Please confirm the email address of the assessor before selecting.

[Click here for image](#).

**I initiated an assessment using the Complete and Confirm by Email delivery method. Why has my assessor not yet received this assessment?**
Please make sure: 1) that you have completed all the demographics questions; 2) have included information in the Assessment Cue (this cue is prompted upon sending); 3) make sure you have a good internet connection.
Note that you should see a confirmation message on your screen once you have submitted the form successfully (see screenshot below). If you do not see this message, it may mean that your assessment was not successful due to any of the reasons listed above.

[Click here for image](#).

### What’s Ahead for 2021

**Program Administrators and Program Directors - CBME Program Dashboard**
The CBME Program Dashboard will provide a real-time overview of learner progress towards meeting their EPA requirements.

Learners - CBME Learner Dashboard

Learners will be able to view their progress on their main CBME Dashboard.

Please send questions or comments to the Elentra Help Desk at Mededhelp.postmd@utoronto.ca

Click for access to the Elentra Platform
Click for access to available Elentra Resources (user guides, training videos, etc.)